



DOMAN DENTAL

## CANCELLATION AND NO SHOW POLICY

Please understand that a specific and valuable amount of time has been set aside for your appointment with Dr. Doman and his staff. We are a busy Dental office, and appointments are at a high demand. In order to be respectful to other patient's needs, please be courteous and call our office promptly if you are unable to attend an appointment. This time will then be given to someone who is in urgent need of treatment.

A 24-hour (or 1 business day) notification of a cancelled appointment is required. **If the appointment is missed or not canceled within 24 business hours, a fee will be charged. There will be a charge of \$25 per 30 minutes of scheduled time missed. This means that if you have a 1 ½ hour appointment scheduled you will be charged \$75, and so forth.** Please be advised that we are not open on Fridays. All Monday cancellations must be made by Thursday at 3:00pm, or the corresponding fee will be charged.

Additionally **we have a "3 strikes, you're out" policy.** Anyone who fails to show for three appointments without calling us will be dismissed from our practice. No shows inconvenience other patients that may be in urgent need of dental care. They also do cost the office a lot of money. The cost to keep an office open is significant and in addition to the typical utility-type costs, the staff still is paid whether you come or not.

If you have any questions please feel free to ask our front office staff, or email them at [frontdesk@domandental.com](mailto:frontdesk@domandental.com)

Thanks for your understanding of this important issue.

By signing this, I agree that all family members listed below are under this same obligation.

Name: \_\_\_\_\_

Spouse: \_\_\_\_\_

Children: \_\_\_\_\_  
\_\_\_\_\_

Signed: \_\_\_\_\_ Date: \_\_\_\_\_